

**Avinashilingam Institute for Home Science and Higher Education for Women
(Deemed to be University) Coimbatore-641043.**

Master's Degree Examination – NOV 2018

Semester III

**Class : II PG
Major : Tourism & Travel Management**

**Time: 3 hours
Max. Marks: 60**

17MTAC16 Aviation & Cargo Management

Part A

10 x 1/2 = 5

Choose the correct answer

1. When was the Civil Aviation Department established in India?
a. 1917 b. 1927 c. 1937 d. 1947
2. The Indian Airlines was set up in the year _____
a. 1942 b. 1943 c. 1952 d. 1953
3. The headquarters of IATA is in _____
a. USA b. Canada c. Geneva d. Germany
4. OAG refers to _____
a. Official Airline Guide b. Office of Airport General
c. Open Angle Glaucoma d. Online Airline Guide
5. Sardar Vallabhai Patel International Airport is in _____
a. Kerala b. Maharashtra c. Gujarat d. Goa
6. Which of the International Airport was built around the Second World War?
a. Indira Gandhi Airport b. Sardar Vallabhai Patel Airport
c. Chennai Airport d. Coimbatore Airport
7. EBT refers to _____
a. Exclusive Baggage Ticket b. Excess Baggage Ticket
c. Electronic Baggage Transfer d. None of the Above
8. BSP is _____
a. Baggage Settlement Plan b. Cargo Packaging
c. Cargo Labeling d. Billing and Settlement Plan
9. The booking code of Economy Class is
a. F b. J c. W d. Y
10. What is the code for JCK Airways?
a. AI b. 9W c. JA d. JE

5 x 4 = 20

Part B
Answer ALL questions

Each answer should not exceed 200 words or one page

- 11.a. Enlist the importance of the Open Sky Policy.
(Or)
- 11.b. List out the outcome Warsaw Convention.
- 12.a. Write a short note on OAG Air Cargo Guide.
(Or)
- 12.b. What is IATA Code? Give the IATA Codes of the major airlines of India.
- 13.a. What do you know about short haul and long haul?
(Or)
- 13.b. Explain Inflight services.
- 14.a. Give a brief account on dangerous goods.
(Or)
- 14.b. Mention the importance of BSP and its connection with Travel Agents.
- 15.a. Write a short note on marketing and labelling of consignment.
(Or)
- 15.b. Explain Cargo Transportation.

5 x 7 = 35

Part C
Answer ALL questions

Each answer should not exceed 600 words or three pages

- 16.a. Enumerate the History of Civil Aviation in India.
(Or)
- 16.b. Discuss the role of private Airlines in the development of Civil Aviation of India.
- 17.a. Highlight the role and functions of IATA.
(Or)
- 17.b. Write an essay on ICAO.
- 18.a. Examine the various types of Airlines.
(Or)
- 18.b. Describe in detail about the scope and structure of Cargo management.
- 19.a. AAI – Discuss the role and functions of AAI in connecting India with rest of the world.
(Or)
- 19.b. Write an essay on formalities in baggage clearance.
- 20.a. Encode the following cities.
i) Paris ii) Singapore iii) Bangladesh iv) Sydney
v) London vi) Berlin vii) San Fransico
- (Or)
- 20.b. Write a detailed role on Bilateral and Multilateral agreements.

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