

**Avinashilingam Institute for Home Science and Higher Education for Women
Coimbatore-641 043
Bachelor's Degree Examination – November 2017
III Semester**

Class : II UG

Major : Information Technology

Time :3 hours

Max. Marks: 100

**15BITC08 Management Information System
Part-A**

10 x 1=10

Choose the correct answer

1. The process of management begins with setting long term aims called as _____
a. work flow b. goals c. objectives d. targets
2. _____ is an approach to management based on the concept.
a. MIS b. IRM c. DSS d. DP
3. Which among the following is not a dimensional of planning in corporate business?
a. time b. creativity c. entity d. organization
4. The flow of information through MIS is _____ dependent
a. need b. organization c. information d. management
5. The _____ has four facts called as form, time, access and possession
a. satisfaction b. utility c. bias d. error
6. The basic components of DSS _____
a. database b. model base c. DSS software system d. All of the above
7. ERP is a _____ containing all major functions of the business.
a. package b. case tool c. software d. hardware
8. An information system that supports the planning and assessment needs to executive management is
a. MIS b. DSS c. ERP d. None of these
9. _____ is the smallest atomic entity in information system (IS)
a. record b. file c. data d. database
10. Information has _____ directions
a. 5 b. 2 c. 3 d. 4

Part B

5 X 6=30

Answer the following

Answer should not exceed 400 words or two pages

- 11.a. Explain how goals ,objectives and targets are set for a hospital.
(or)
b. What are the impacts of MIS? Explain.
- 12.a. Write a short note on electronic payment.
(or)
b. Explain about tools of planning
- 13.a. Explain about different types of rationality.
(or)
b. Write short note on MIS and decision making.
- 14.a. What are the benefits of ERP? Explain
(or)
b. What are the basic features of ERP? Explain.
- 15.a. What are the factors affecting the execution of business management functions? Explain
(or)
b. Explain about data processing.

