



*K. Sambath*

**Avinashilingam Institute for Home Science and Higher Education for Women**

Deemed to be University Estd. u/s 3 of UGC Act 1956, Category A by MHRD (now MoE)

Re-accredited with A++ Grade by NAAC. CGPA 3.65/4, Category I by UGC

Coimbatore - 641 043, Tamil Nadu, India

**Continuous Internal Assessment Test I – February 2026**

**VI Semester**

**Class : III UG**  
**Major : B. Com CA**

**Time: 2 hours**  
**Maximum Marks: 60**

**23BCCSE4B - Enterprise Resource Planning**

**Course Outcomes:**

At the end of the course, students will:

1. Ability to use of Enterprise software in integrating business functions.
2. Capable to analyze the strategic options for ERP identification and adoption.
3. Competent to design the ERP implementation strategies.
4. Understand the need of business systems and processes through strategic analysis of ERP systems.
5. Able to evaluate organizational opportunities and challenges in the design system within a business scenario

**Part - A**

**6 x 1 = 6**

**Choose the Correct Answer**

1. The main purpose of Enterprise Resource Planning (ERP) is to: CO1 K1
  - a. Reduce employee strength
  - b. Integrate business processes and data
  - c. Increase paperwork
  - d. Eliminate computers
2. ERP systems help management by providing: CO1 K1
  - a. Historical data only
  - b. Accurate and real-time information
  - c. Limited reports
  - d. Informal communication
3. Business Process Reengineering (BPR) is carried out during: CO2 K1
  - a. Post-implementation
  - b. Pre-implementation
  - c. System support
  - d. Auditing
4. Lack of top management support leads to: CO2 K1
  - a. Faster implementation
  - b. Implementation failure
  - c. Better coordination
  - d. Cost reduction
5. ERP system performance is measured in terms of: CO3 K1
  - a. Number of employees
  - b. Response time and system availability
  - c. Office size
  - d. Advertising cost
6. Bill of Materials (BOM) is mainly used in: CO3 K1
  - a. HR module
  - b. Finance module
  - c. Manufacturing module
  - d. Sales module

**Part - B**

**3 x 6 = 18**

**Answer ALL Questions**

**Each answer should not exceed 400 words or two pages**

7. a. Explain the need for Enterprise Resource Planning (ERP). CO1 K2  
(or)
7. b. Describe the benefits of ERP to an organization. CO1 K3
8. a. Explain the process of requirements definition in ERP. CO2 K2  
(or)
8. b. Write the role of vendors and consultants in ERP implementation. CO2 K2
9. a. Discuss the factors affecting ERP system performance. CO3 K3  
(or)
9. b. Describe the role of ERP in financial management. CO3 K3

**Part - C**

**3 x 12 = 36**

**Answer ALL questions**

**Each answer should not exceed 800 words or four pages**

10. a. Explain the evolution of enterprise systems from MRP → MRP-II → ERP in detail. CO1 K3  
(or)
10. b. "ERP acts as the backbone of an enterprise." Justify the statement. CO1 K4
11. a. Discuss the ERP implementation life cycle with suitable diagrams. CO2 K3  
(or)
11. b. Enumerate the post-implementation activities in ERP. CO2 K3