

**Avinashilingam Institute for Home Science and Higher Education for Women
Coimbatore-641043.
Master's Degree Examination – November 2017
Semester - I**

Class : I PG
Major : Tourism and Travel Management

Time: 3 hours
Max. Marks: 60

17MTAC01 Management Concepts and Organisational Behaviour

Part A

10 x 1/2 = 5

Choose the correct answer

1. Management is a
 - a. Group activity
 - b. Individual activity
 - c. Spontaneous activity
 - d. Non- objective activity
2. The process of establishing relationships among members is called _____.
 - a.Planning
 - b.Organising
 - c.Directing
 - d.Controlling
3. Repetitive decisions are known as
 - a.Operational decisions
 - b. Programmed decisions
 - c. Routine decisions
 - d. Adhoc decisions
4. Positive motivation involves
 - a. Punishment for low performance
 - b. Various incentives for better work
 - c. Co-operation of workers
 - d. None of the above
5. Organisation deals with
 - a. Centralising of activities
 - b. Decentralising of activities
 - c. Division of work
 - d. Job designing
6. Motivation is derived from the latin word
 - a.Movere
 - b.Moviere
 - c.Movire
 - d.Movie
7. Budgeting is a technique of
 - a. Montrol
 - b .Most reduction
 - c. Improving efficiency
 - d. Communication
8. Controlling is a function of
 - a. Line managers
 - b. Straight managers
 - c.Vertical managers
 - d. Horizontal managers
- 9.learning is relatively_____ change.
 - a.Temporary
 - b.Risky
 - c.Clear
 - d. Permanent
10. Retention is a component of
 - a.Perception
 - b.Personality
 - c.Learning
 - d.Attitude

