

: 2 :

PART - B

5 x 6 = 30

Answer the following

Answer should not exceed 400 words or two pages

11. (a). Traffic documents - Brief.
(or)
11. (b). Passenger Ticket - Explain.
12. (a). Give an outline on MCO.
(or)
12. (b). Write the guidelines for MPD.
13. (a). Write the general terms and conditions of Credit card.
(or)
13. (b). What is UATP cards and explain its usages.
14. (a) Who is an unaccompanied minor? and write the general fare policy of UM in Airlines.
(or)
14. (b). Discuss the formalities in fixing accompanied Infant and Child's fare.
15. (a). Write the operations and linkage of BSP with agents.
(or)
15. (b). Illustrate the commission and service fee adopted in BSP.

PART - C

5 x 12 = 60

Answer the following

Answer should not exceed 800 words or four pages

16. (a). Write the difference between Manual ticket and E-ticket.
(or)
16. (b). Explain the procedures in baggage checking.
17. (a). Discuss in detail about the types and guidelines of MCO.
(or)
17. (b) What is MPD and write its types?
18. (a) What is TFC and write its types?
(or)
18. (b) TFC identifications and general conversion procedure - Discuss.
19. (a) Explain different types of Special fares.
(or)
19. (b). Illustrate the standard conditions and general rules adopted in special fares.
20. (a). Describe the advantage and disadvantage of BSP.
(or)
20. (b). What is BSP? and discuss the aims and background of BSP.
