



Mauve

Avinashilingam Institute for Home Science and Higher Education for Women
(Deemed to be University under Category 'A' by MHRD, Estd. u/s 3 of UGC Act 1956)
Re-accredited with A+ Grade by NAAC. Recognised by UGC Under Section 12B
Coimbatore - 641 043, Tamil Nadu, India
Continuous Internal Assessment -I (August 2024)
V Semester

Class : III B.Sc
Branch : Psychology

Time : 2 Hours
Max. Marks : 60

21BPSC13 Organisational Behaviour

Course Outcomes:

- CO1 : Describe the foundations of Organizational Behaviour**
CO2 : Compose effective group in an organization
CO3 : Apply the significance of leadership and motivation
CO4 : Identify effective teams and power in an organization
CO5 : Prepare training programmes and manage stress at work place

Part A

6 x 1 = 6

Choose the Correct Answer

1. It is the study of societies to learn about human beings and their activities CO1K1
a. Anthropology b. Sociology c. Social work d. Forensic psychology
2. This directly influences an employees level of performance CO1K1
a. Ability b. conformity c. Diversity d. ethnicity
3. It describes the positive feeling about a job resulting from an evaluation of its characteristics CO2 K2
a. Job satisfaction b. Job dissatisfaction c. Commitment d. Appraisal
4. An employees attachment to the organization and a belief in its values is CO3K1
a. Affective commitment b. Normative c. Systematic d. Continuity
5. The awareness by one or more parties of the existence of conditions that create oppurtunities for conflict to arise CO3K1
a . Perceived conflict b. Felt conflict c. Collaborating d. Competing
6. It is the element that describes how hard a person tries CO3K2
a. Intensity b. Direction c. Safety d. Needs

Part B

3 x 6 = 18

Answer ALL questions

Each answer should not exceed 400 words or two pages

- 7.a. Define OB and its contributing Disciplines CO1K1
(or)
7.b. Define Intellectual Ability and its relevance to OB
- 8.a. Contrast the three components of Attitude CO2K3
(or)
8.b. Summarize the main causes of Job Satisfaction CO2K2
- 9.a. Define Leadership and list out the qualities of a leader CO3K2
(or)
9.b. Apply the five steps of the negotiation process CO 3K3

Part C

3 x 12 = 36

Answer ALL questions

Each answer should not exceed 800 words or four pages

- 10.a. Identify the challenges and opportunities managers have in applying OB concepts CO1K3
(or)
10.b. Describe the biographical characteristics that are relevant to OB CO1K1
- 11.a. Describe the stages of Group development and group decision making CO2K1
(or)
11.b. Outline the conflict process CO2K2
- 12.a. Explain the various theories of Leadership CO3K1
(or)
12.b. Describe the theories of motivation CO3K1

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Staff in-charge - Dr.N.V.Amudha devi

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A 65
B 45