

**Avinashilingam Institute for Home Science and Higher Education for  
Women, Coimbatore-641043  
Bachelor's Degree Examination – November 2017  
III Semester**

**Class : II UG**

**Time : 3 Hours**

**Major : BBA Tourism**

**Max.Marks :100**

**15BTOC09 Airport Functions and Formalities**

**Part – A**

**10x1=10**

**Choose the correct answer**

1. City code of paris is -----  
a. BER  
c. PIS  
b. PAR  
d. PAS
2. Narita is an -----  
a. Airport  
c. Country  
b. City  
d. Beverage
3. Gatwick is in -----  
a. Germany  
c. UK  
b. France  
d. Italy
4. Airline code for Air India Ltd is -----  
a. AIL  
c. AA  
b. AC  
d. AI
5. Abbreviation for cancel request is -----  
a. CAN  
c. CR  
b. XX  
d. CC
6. Health requirement can be studied from -----  
a. ITH  
c. OAG  
b. TIM  
d. All the above
7. Yellow fever vaccinations are valid for -----  
a. One year  
c. 10 years  
b. Six months  
d. 5 years
8. Head quarters of PATA is -----  
a. Montreal  
c. Hawaii  
b. Bangkok  
d. Hague
9. Passengers having dutiable goods should pass through -----  
a. Red Channel  
c. Green Channel  
b. Blue Channel  
d. White Channel
10. Schengen VISA includes ----- countries.  
a. 30  
c. 28  
b. 126  
d. None of the above

**Part – B**

**5x6=30**

**Answer the following**

**Answer should not exceed 400 words or two pages**

11. a. Describe about the parts of an aircraft.  
(or)
11. b. Explain the various channels in customs.
12. a. Explain the various services provided inside a flight.  
(or)
12. b. Discuss the different services provided based on the classes of journey.
13. a. Write about Bilateral Agreement.

- (or)
13. b. Bring out the significance of Warsaw Convention.
14. a. How will you transport pets?  
(or)
14. b. Write a note on Lounge services.
15. a. Explain the various checks for an air travel.  
(or)
15. b. Explain MCT.

**Part – C**

**5x12=60**

**Answer the following  
Answer should not exceed 800 words or 4 pages**

16. a. Discuss about the various types of aircrafts.  
(or)
16. b. Write a note on special charges.
17. a. Narrate the Baggage handling procedures of an airline.  
(or)
17. b. Explain Freedom of Air with illustration.
18. a. Give an account on International Air Regulations.  
(or)
18. b. Throw light on Airline policies and practices.
19. a. Explain the various special services offered in an airline.  
(or)
19. b. Trace the growth of civil air transport.
20. a. Explain the various marketing strategies followed by different airlines.  
(or)
20. b. Discuss about the current trends adapted by airlines to overcome competition.

\*\*\*\*\*