

Samballa



Avinashilingam Institute for Home Science and Higher Education for Women
(Deemed to be University Estd. u/s 3 of UGC Act 1956, Category A by MHRD)
Re-accredited with 'A++' Grade by NAAC. Recognised by UGC Under Section 12 B
Coimbatore-641 043, Tamil Nadu, India
Continuous Internal Assessment I - February 2026
IV SEMESTER

Class: II UG
Major: BSC PSYCHOLOGY (Repeater)

Time: 2 hours
Maximum Marks: 60

21BLE004- English Language for Communication

Course Outcomes:

At the end of the course, students will:

1. Analyse situations and contexts and respond appropriately
2. Use effective communication skills essential for academic and professional context
3. Demonstrate knowledge of skills required for facing interviews and group discussions
4. Differentiate between regional, social and national varieties of language
5. Ability to participate in scenarios demanding higher order communication skills

PART A

6x1=6

Choose the Correct Answer

1. Effective listening mainly helps in improving _____
a) Noise b) Communication c) Confusion d) Distraction CO1 K1
2. Which of the following is a barrier to listening?
a) Feedback b) Eye contact c) Noise d) Concentration CO1 K1
3. An active listener shows interest through _____
a) Looking away b) Interrupting c) Eye contact d) Silence CO1 K2
4. Telephone communication mainly depends on _____
a) Body language b) Written words c) Clear voice d) Gestures CO1 K1
5. Group discussion helps to develop _____
a) Speaking skills b) Listening skills c) Team work d) All the above CO1 K2
6. Quick reading is useful for _____
a) Detailed study b) Memorization c) Understanding main ideas quickly
d) Pronunciation CO1 K2

PART B

3x6=18

Answer All Questions

7. a) Explain the benefits of effective listening. OR CO2 K2
7. b) Describe the body language of an active listener. CO2 K2
8. a) What are the barriers to listening? Explain. OR CO3 K3
8. b) Explain ways to improve listening skills. CO3 K3
9. a) Explain the preparation and delivery of a talk. OR CO3 K3
9. b) Discuss the purpose and merits of group discussion. CO3 K3

PART C

3x12=36

Answer All Questions

10. a) Analyze the importance of effective listening skills in academic and professional life. OR CO4 K4
10. b) Examine the types of faulty listening and suggest remedies. CO4 K4
11. a) Explain the procedure of group discussion and evaluate the dos and don'ts. OR CO5 K3
11. b) Assess the skills required for effective telephone conversation and public speaking. CO5 K4
12. a) Analyze the problems related to reading and explain methods to improve reading efficiency. OR CO4 K4
12. b) Evaluate the guidelines for effective reading and the role of quick reading strategies. CO5 K4