



Avinashilingam Institute for Home Science and Higher Education for Women

Deemed to be University Estd. u/s 3 of UGC Act 1956, Category A by MHRD (now MoE)

Re-accredited with A++ Grade by NAAC. CGPA 3.65/4, Category I by UGC

Coimbatore - 641 043, Tamil Nadu, India

Master's Degree Examination – May 2025 II Semester

Class : I P.G.

Time: 3 Hours

Major : Business Administration/M.B.A. Information Technology and Systems
Management

Max. Marks: 100

23MCOI02 Commercial Banking Operations

Course Outcomes:

- CO1: Proficiency in understanding the operations of the negotiable instrument.
CO2: Acquisition of knowledge in understanding the banker and customer relationship.
CO3: Understand the rights and duties of collecting bankers and paying bankers.
CO4: Understand on various types bank accounts.
CO5: Gain knowledge on innovative banking products.

Part A

10 x 1 = 10

Choose the Correct Answer

- Which document is drawn by a debtor on the creditor to pay a certain sum?
a. Cheque b. Promissory note c. Bill of Exchange d. Draft CO1K1
- Name the safest form of crossing a cheque.
a. General Crossing b. Special Crossing c. Double Crossing d. A/C Payee Crossing CO1K1
- Select the Primary relationship between a Banker and a Customer.
a. Debtor and Creditor b. Principal and Agent c. Bailee and Bailor d. Trustee and Beneficiary CO2K1
- Identify from where the word bank originated.
a. Greek b. German c. French d. Spain CO2K1
- What can a banker do, if the amount stated in words and figures differ in a cheque?
a. Honour the amount in Figures b. Honour the amount in words
c. Honour the smallest amount d. Can dishonour the Cheque CO3K1
- Choose the expansion for the Acronym CIBIL.
a. Credit Information Bureau India Limited b. Cash Information Bureau India Limited
c. Credit Initiative Bureau India Limited d. Cash Initiative Bureau India Limited CO3K1
- Who is an artificial person created by law?
a. A Partnership firm b. A Joint stock Company
c. A private Company d. A public Limited Company CO4K1
- Who is a most undesirable customer?
a. A minor b. A Married women
c. An unregistered firm d. An undischarged bankrupt CO4K1
- Which of the following is the important delivery channel of E-banking?
a. Home Banking b. Telebanking c. Internet Banking d. Mobile Banking CO5K1
- Select the biggest constrain in E-banking.
a. Start-up cost b. Maintenance Cost c. Training cost d. Security cost CO5K1

Part B **5 x 6 = 30**
Answer ALL questions
Each answer should not exceed 400 words or two pages

- 11.a. Discuss the Features of Negotiable instruments. CO1K2
(or)
- 11.b. Describe about Blank Endorsement and Special Endorsement CO1K2
- 12.a. Express your views on "Either or survivor clause". CO2K2
(or)
- 12.b. Categorize your opinion on "Rule of Survivorship". CO2K4
- 13.a. Explain the conditions to be fulfilled to get statutory protection under section 131 of the NI Act CO3K3
(or)
- 13.b. Discuss the circumstances, when money wrongly paid can be recovered and when it cannot be recovered. CO3K2
- 14.a. Categorize the damages in the case of a wrongful dishonour of a Cheque. CO4K4
(or)
- 14.b. What is Bankers' lien? When he can exercise such a lien. CO4K3
- 15.a. Distinguish between Traditional Banking and E-Banking. CO5K4
(or)
- 15.b. Generalize the RTGS Functioning system. CO5K5

Part C **5 x 12 = 60**
Answer ALL questions
Each answer should not exceed 800 words or four pages

- 16.a. Classify the types of negotiable instruments. CO1K2
(or)
- 16.b. Summarize the significance different kinds of crossing with example. CO1K2
- 17.a. Determine the various relationship between Banker and Customer. CO2K3
(or)
- 17.b. Discuss the bankers obligation to honour the cheque and the risk in the case of Wrongful dishonour of cheque. CO2K2
- 18.a. Explain the different forms of bankers advances. CO3K4
(or)
- 18.b. Explain the principles of sound lending. CO3K4
- 19.a. Summarize the precaution that should be taken by the banker while opening an account in the name of (i) A Minor (ii) A Married woman CO4K5
(or)
- 19.b. Imagine you are a Manager of a bank. "A well-established company in your area approaches you for opening a bank account". What precaution will you take? CO4K6
- 20.a. Illustrate the steps in electronic fund transfer. CO5K4
(or)
- 20.b. Sketch the benefits of credit card. CO5K5
