

**A Study on Customer Satisfaction on Airline Ticket Booking in  
Coimbatore**

By

**MEENA.R**

**17PTA011**

Thesis Submitted To

**Avinashilingam Institute for Home Science and Higher Education for Women,  
Coimbatore-641043**

In partial fulfilment of the requirement for the degree of

**MASTER DEGREE**

**IN**

**MASTER OF BUSINESS ADMINISTRATION**

**(TOURISM AND TRAVEL MANAGEMENT)**

**APRIL 2019**

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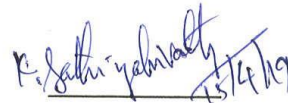
**APRIL 2019**

**CERTIFIED AS BONAFIED RESEARCH WORK**

  
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