

## *Chapter 7*

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## CHAPTER VII

### NON-MARKOVIAN GENERAL BULK SERVICE QUEUE WITH REPEATED WORKING VACATIONS

#### Introduction

As a generalization of classical queueing models with server vacations, working vacation queues were introduced in 2002 by Servi and Finn where the server serves the customers at lower rate than completely stopping service during the vacation period. In recent years the research on working vacation queues has considerable developments.

In chapter VI some, Markovian bulk arrival and bulk service queueing models under server working vacations are analysed. In this chapter, a bulk service queueing model, in which the inter arrival times form an independent identically distributed sequence of random variables having general distribution function, is studied under servers multiple working vacation. Baba (2005) has considered a GI / M / 1 queue with multiple working vacation and derived the steady state distributions for the number of customers in the system both at arrival and arbitrary epochs. The model studied in this chapter is an extension of the model of Baba (2005) and a generalization of the M / M<sub>(a, b)</sub>/1/ MWV model considered in section (6.3). The queueing system studied here is formulated as an embedded Markovian chain by choosing arrival epochs as embedded points. The steady state distribution for the number of customers in queue at arrival epoch is derived by analyzing the embedded Markov chain. The steady state results of Baba (2005) and the queue size distribution of M/M<sub>(a, b)</sub>/1/MWV model of section (6.3) are obtained as particular cases.

## 7.1. Mathematical Analysis of the system

### I Model Description

The model studied here differs from the model of section (6.3) only in the inter-arrival time distribution. Consider a  $GI/M_{(a, b)}/1$  queue with multiple working vacation, in which the server serves the customers in batches according to the general bulk service rule introduced by Neuts (1967). The server takes multiple working vacation whenever the system contains less than 'a' customers. During vacation time if the queue length exceeds 'a' then the server starts serving the customers with a lower service rate  $\mu_v$ . This type of service continues until the vacation time of the server terminates. When the working vacation period terminates, and the system consists of more than 'a' customers, the server switches to regular service period. The distribution of the service times during regular service period and the service time during a working vacation are both exponential, but their rates are different.

The server repeats another working vacation if he finds less than 'a' customers at the vacation termination point. The batch rules followed during regular service period and working vacation period are the same. The distribution of service times in the respective period is exponential with the rate  $\mu$  and  $\mu_v$ . According to this rule the server starts a service with a minimum of 'a' customers. At each service completion point if the server finds  $a \leq x \leq b$  customers, he takes them all in a batch and if he finds more than 'b' customers, he takes only 'b' customers in a batch for service.

### II Embedded Markovian Chain of Queue Length

Let  $t_n$  be the arrival epoch of the  $n^{\text{th}}$  customer with  $t_0 = 0$ . The inter-arrival times  $\{t_n, n \geq 1\}$  are independent and identically distributed with a general distribution function, denoted by  $A(t)$  with mean  $1/\lambda$  and the LST of  $A(t)$  is denoted by  $A^*(\theta)$ . The working vacation times, the service times during a regular busy period and the service times during working vacation

are all exponentially distributed with rates  $\eta$ ,  $\mu$  and  $\mu_v$  respectively. The service time distribution in each case is assumed to be independent of the size of the batch. The system is studied at time  $t_n = 0$  and this model is denoted by **GI / M<sub>(a, b)</sub> / 1 / MWV**.

For the GI/M<sub>(a, b)</sub>/1/MWV queue, let  $N_q(t)$  denote the number of customers in the queue at time  $t$  and

$$J_n = \begin{cases} 0, & \text{if the } n^{\text{th}} \text{ arrival occurs during idle vacation} \\ 1, & \text{if the } n^{\text{th}} \text{ arrival occurs during working vacation} \\ 2, & \text{if the } n^{\text{th}} \text{ arrival occurs during regular busy period} \end{cases}$$

Since the working vacation times, the service times during regular and working vacation busy period are exponentially distributed, the process  $\{(N(t_n - 0), J_n) ; n \geq 1\}$  is an embedded Markov chain with the state space  $\{(n \geq 0) ; j = 1, 2\} \cup \{0 \leq n \leq a-1 ; j = 0\}$ . The steady state queue size probabilities are defined by

$$\begin{aligned} P_n &= \lim_{k \rightarrow \infty} \Pr \{N_q(t_k - 0) = n, J_k = 1\} & n \geq 0 \\ Q_n &= \lim_{k \rightarrow \infty} \Pr \{N_q(t_k - 0) = n, J_k = 2\} & n \geq 0 \\ R_n &= \lim_{k \rightarrow \infty} \Pr \{N_q(t_k - 0) = n, J_k = 0\} & 0 \leq n \leq a-1 \end{aligned}$$

Then  $R_n$ ,  $Q_n$  and  $P_n$  respectively denote the probability that the queue contains  $n$  customers and the server is in idle vacation state, busy vacation state and in regular busy state respectively. During idle vacation period, the number of customers in the system and queue are the same, whereas in working vacation and regular busy period  $n$  denotes the number of customers in the queue and the system contains  $k$  ( $a \leq k \leq b$ ) customers in service and  $n$  in queue.

To derive the queue size equations satisfied by the steady state probabilities the following probabilities are introduced.

Let  $b_k$  denote the probability that  $k$  batches are served at regular service rate  $\mu$  in an inter arrival time. Then

$$b_k = \int_0^{\infty} e^{-\mu t} \frac{(\mu t)^k}{k!} dA(t) \quad (k \geq 0)$$

Let  $c_k$  denote the probability that, the working vacation time is greater than an inter arrival time and the service completion of  $k$ -batches occur at rate  $\mu_v$  in an inter arrival time.

$$\text{Then } c_k = \int_0^{\infty} e^{-\eta t} \frac{e^{-\mu_v t} (\mu_v t)^k}{k!} dA(t) \quad (k \geq 0)$$

Let  $d_k$  denote the probability that, the server returns from vacation in an inter arrival time and  $k$  service completions occur in an inter arrival time.

$$\text{Then } d_k = \int_0^{\infty} \sum_{i=0}^k \left\{ \int_0^t \eta e^{-\eta x} \frac{(\mu_v x)^i}{i!} e^{-\mu_v x} \frac{(\mu(t-x))^{k-i}}{(k-i)!} e^{-\mu(t-x)} dx \right\} dA(t) \quad (k \geq 0)$$

(i.e.)  $k$  services occur in an inter arrival time such that  $i$  ( $0 \leq i \leq k$ ) service completions occur at rate  $\mu_v$  (till the server returns from vacation) and the remaining  $(k - i)$  service completions occur at rate  $\mu$ .

### III Steady State Equations

The steady state queue size equations at pre-arrival epochs, are obtained by noting the transitions between the states of Markov chain and are given by

#### During Working Vacation Period

$$Q_n = \sum_{k=0}^{\infty} Q_{kb+n-1} c_k \quad n \geq 1 \quad (7.1)$$

$$Q_0 = \sum_{k=1}^{\infty} \sum_{j=a-1}^{b-1} Q_{(k-1)b+j} c_k + R_{a-1} c_0 \quad (7.2)$$

### During Regular Busy Period

$$P_n = \sum_{k=0}^{\infty} P_{kb+n-1} b_k + \sum_{k=0}^{\infty} Q_{kb+n-1} d_k \quad n \geq 1 \quad (7.3)$$

$$P_0 = \sum_{k=1}^{\infty} \sum_{j=a-1}^{b-1} P_{(k-1)b+j} b_k + \sum_{k=1}^{\infty} \sum_{j=a-1}^{b-1} Q_{(k-1)b+j} d_k + R_{a-1} d_0 \quad (7.4)$$

### During Idle Vacation Period

$$R_n = R_{n-1} + \sum_{k=0}^{\infty} Q_{kb+n-1} \left( 1 - \sum_{i=0}^k (c_i + d_i) \right) + \sum_{k=0}^{\infty} P_{kb+n-1} \left( 1 - \sum_{i=0}^k b_i \right) \quad 1 \leq n \leq a-1 \quad (7.5)$$

$$R_0 = \sum_{k=1}^{\infty} \sum_{j=a-1}^{b-1} Q_{(k-1)b+j} \left( 1 - \sum_{i=0}^k (c_i + d_i) \right) + \sum_{k=1}^{\infty} \sum_{j=a-1}^{b-1} P_{(k-1)b+j} \left( 1 - \sum_{i=0}^k b_i \right) + R_{a-1} (1 - (d_0 + c_0)) \quad (7.6)$$

## IV Steady State Solution

Let  $E$  denote the forward displacement operator then  $E(p_n) = p_{n+1}$  and  $E(Q_n) = Q_{n+1}$ . The equations (7.1) and (7.3) can be respectively written as

$$(E - \sum_{k=0}^{\infty} c_k E^{kb}) Q_n = 0 \quad n \geq 0 \quad (7.7)$$

$$\text{and } (E - \sum_{k=0}^{\infty} b_k E^{kb}) p_n = \sum_{k=0}^{\infty} Q_{kb+n} d_k \quad n \geq 0 \quad (7.8)$$

Let  $G(z^b)$  and  $H(z^b)$  respectively denote the PGF of  $c_k$  and  $b_k$  then,

$$C(z^b) = \sum_{k=0}^{\infty} c_k z^{kb} = A^* (\eta + \mu_v (1 - z^b)) \quad (7.9)$$

$$\text{and } B(z^b) = \sum_{k=0}^{\infty} b_k z^{kb} = A^*(\mu(1-z^b)) \quad (7.10)$$

Then the equation  $z = B(z^b)$  has a unique root  $r$  inside  $(0,1)$   
if  $B'(1) = \left(\frac{b\mu}{\lambda}\right) > 1$  and  $z = C(z^b)$  has only one root  $r_1$  inside  $(0,1)$ .

### Lemma1

If  $\rho = \left(\frac{\lambda}{b\mu}\right) < 1$ , then the equation  $z = B(z^b)$  has unique root  $r$  inside  $(0,1)$ .

The result follows from the corresponding result of GI/M/1 model of Gross and Harris (1985) (i.e.,)  $B(r^b) = r$  with  $0 < r < 1$ .

### Lemma 2

If  $\eta > 0$ , then the equation  $z = A^*(\eta + \mu(1-z^b))$  has a unique root  $r_1$  inside  $(0, 1)$ .

$$\text{Let } \psi(z) = A^*(\eta + \mu(1-z^b))$$

$$\text{then } 0 < \psi(0) = A^*(\eta + \mu) < \psi(1) = A^*(\eta) < 1$$

and for  $0 < z < 1$

$$\psi'(z) = b\mu \int_0^{\infty} t e^{-(\eta + \mu(1-z^b))t} d(A(t)) > 0$$

$$\psi''(z) = (b\mu)^2 \int_0^{\infty} t^2 e^{-(\eta + \mu(1-z^b))t} d(A(t)) > 0$$

$\therefore z = A^*(\eta + \mu(1-z^b))$  has a unique root say  $r_1$  in the interval  $(0,1)$   
(i.e.,)  $C(r_1^b) = r_1$  with  $0 < r_1 < 1$ .

Hence the homogeneous difference equation (7.7) has solution

$$Q_n = r_1^n Q_0 \quad n \geq 0 \quad (7.11)$$

and the non-homogeneous difference equation (7.8) has solution

$$P_n = \left( A r^n + \left( \sum_{k=0}^{\infty} r_1^{kb} d_k \right) \frac{r_1^n}{(r_1 - B(r_1^b))} \right) Q_0 \quad \text{where } r_1 \neq r \quad (7.12)$$

Let  $D(r_1^b) = \sum_{k=0}^{\infty} r_1^{kb} d_k$  then

$$P_n = (A r^n + B_d r_1^n) Q_0 \quad n \geq 0 \quad (7.13)$$

$$\text{where } B_d = \left( \frac{D(r_1^b)}{r_1 - B(r_1^b)} \right) \quad (7.14)$$

To find the remaining probabilities, the equations (7.5) and (7.6) are used.

Substituting for  $Q_n$ 's and  $P_n$ 's from (7.12) and (7.13) equation (7.5) implies,

$$R_n = R_{n-1} + \sum_{k=0}^{\infty} r_1^{kb+n-1} \left( 1 - \sum_{i=0}^k (c_i + d_i) \right) + \sum_{k=0}^{\infty} (A r^{kb+n-1} + k r_1^{kb+n-1}) \left( 1 - \sum_{i=0}^k b_i \right)$$

(i.e)

$$R_n = R_{n-1} + r_1^{n-1} \left( \frac{1 - C(r_1^b) - D(r_1^b)}{1 - r_1^b} \right) + k r_1^{n-1} \left( \frac{1 - B(r_1^b)}{1 - r_1^b} \right) + A r^{n-1} \left( \frac{1 - B(r^b)}{1 - r^b} \right)$$

$$\text{since } \sum_{k=0}^{\infty} x^{kb} \sum_{i=0}^k c_i = \frac{\sum_{k=0}^{\infty} c_k x^{kb}}{(1 - x^b)}.$$

Lemmas 1 and 2 imply,  $C(r_1^b) = r_1$  and  $B(r^b) = r$

and the definition of  $B_d$  implies  $D(r_1^b) = B_d(r_1 - B(r_1^b))$ .

Hence,  $R_n$  can be simplified as,

$$R_n = R_{n-1} + \left[ \frac{A(1-r)}{(1-r^b)} r^{n-1} + \left( \frac{1-r_1}{1-r_1^b} \right) (B_d + 1) r_1^{n-1} \right] Q_0 \quad 1 \leq n \leq a-1 \quad (7.15)$$

By adding equations (7.2), (7.4) and (7.6) we get

$$\begin{aligned} Q_0 + P_0 + R_0 = & \sum_{k=1}^{\infty} \sum_{j=a-1}^{b-1} Q_{(k-1)b+j} \left( 1 - \sum_{j=0}^{k-1} (c_i + d_i) \right) \\ & + \sum_{k=1}^{\infty} \sum_{j=a-1}^{b-1} P_{(k-1)b+j} \left( 1 - \sum_{j=0}^{k-1} b_i \right) + R_{a-1} \end{aligned}$$

Substituting for  $Q_n$ 's and  $P_n$ 's and after simplification it is found that

$$R_0 = R_{a-1} + \left[ \frac{A(r^{a-1} - 1)}{(1-r^b)} + (B_d + 1) \left( \frac{r_1^{a-1} - 1}{(1-r_1^b)} \right) \right] Q_0 \quad (7.16)$$

Adding equations (7.15) and (7.16) over 0 to n

$$R_n = R_{a-1} + \left[ \frac{A(r^{a-1} - r^n)}{(1-r^b)} + (B_d + 1) \left( \frac{r_1^{a-1} - r_1^n}{(1-r_1^b)} \right) \right] Q_0$$

$$0 \leq n \leq a-1 \quad (7.17)$$

Equation (7.2) implies,

$$R_{a-1} c_0 = Q_0 - \sum_{k=1}^{\infty} \sum_{j=a-1}^{b-1} Q_{(k-1)b+j} c_k$$

Substituting for  $Q_n$ 's

$$R_{a-1} = \left[ \frac{r_1^b - r_1^a}{c_0 r_1^b (1-r_1)} + \frac{r_1^{a-1} - r_1^b}{r_1^b (1-r_1)} \right] Q_0 \quad (7.18)$$

Therefore,  $R_n$  for  $0 \leq n \leq a-1$  are given by

$$R_n = \left[ A \frac{(r^{a-1} - r^n)}{(1-r^b)} + (B_d + 1) \left( \frac{r_1^{a-1} - r_1^n}{1-r_1^b} \right) + \frac{1}{r_1^b (1-r_1)} \left( \frac{r_1^b - r_1^a}{c_0} + r_1^{a-1} - r_1^b \right) \right] Q_0$$

$$0 \leq n \leq a-1 \quad (7.19)$$

Thus the steady state queue size probabilities are expressed in terms of  $Q_0$  and the constant  $A$ .

By using equation (7.4),  $A$  can be calculated as

$$A \left[ \frac{r^a - r^b}{r^b (1-r)} + b_0 \frac{r^b - r^{a-1}}{(1-r)r^b} \right] + B_d \left[ \frac{r_1^a - r_1^b}{r_1^b (1-r_1)} + b_0 \frac{r_1^b - r_1^{a-1}}{r_1^b (1-r_1)} \right] + d_0 \frac{(r_1^b - r_1^a)}{c_0 r_1^b (1-r_1)} = 0$$

Let  $f(x) = \frac{(x^a - x^b)}{x^b (1-x)} + b_0 \frac{(x^b - x^{a-1})}{(1-x)x^b}$  then the above equation becomes,

$$A f(r) + B_d f(r_1) = \frac{d_0}{c_0} \left( \frac{r_1^a - r_1^b}{r_1^b (1-r_1)} \right) \quad (7.20)$$

Now the value of  $Q_0$  can be calculated by using the normalizing condition,

$$\sum_{n=0}^{\infty} P_n + \sum_{n=0}^{\infty} Q_n + \sum_{n=0}^{a-1} R_n = 1, \text{ as,}$$

$$Q_0^{-1} = A g(r) + (B_d + 1) g(r_1) + \frac{a}{r_1^b (1-r_1)} \left( \frac{r_1^b - r_1^a}{c_0} + (r_1^{a-1} - r_1^b) \right) \quad (7.21)$$

$$\text{where } g(x) = \frac{1}{(1-x^b)} \left( \frac{x^a - x^b}{1-x} + a x^{a-1} \right) \quad (7.22)$$

Thus the steady state queue size probabilities are given by

$$\left. \begin{aligned} Q_n &= r_1^n Q_0 & n \geq 0 \\ P_n &= (A r^n + B_d r_1^n) Q_0 & n \geq 0 \\ R_n &= (A h_n(r) + (B_d + 1) h_n(r_1) + \frac{1}{(r_1^b (1-r_1))} \left( \frac{r_1^b - r_1^a}{c_0} + (r_1^{a-1} - r_1^b) \right) Q_0 \end{aligned} \right\} \quad (7.23)$$

$$\text{where } h_n(x) = \frac{x^{a-1} - x^n}{1-x^b}, \quad A f(r) + B_d f(r_1) = \frac{d_0}{c_0} \left( \frac{r_1^a - r_1^b}{r_1^b (1-r_1)} \right)$$

$$\text{with } f(x) = \frac{(x^a - x^b)}{x^b (1-x)} + b_0 \frac{(x^b - x^{a-1})}{(1-x)x^b} \quad \text{and } B_d = \left( \frac{D(r_1^b)}{r_1 - B(r_1^b)} \right)$$

and  $Q_0$  is given in equation (7.21)

## V Mean Queue Length

The mean queue length  $L_q$  of the model, can be calculated by using equation 7.23 .

$$L_q = \sum_{n=0}^{\infty} n Q_n + \sum_{n=0}^{\infty} n P_n + \sum_{n=0}^{a-1} n R_n$$

After simplification it is found that

$$L_q = \left[ A H(r) + (B_d + 1) H(r_1) + \frac{a(a-1)r_1^b(1-r_1)}{2} \left( \frac{(r_1^b - r_1^a)}{c_0} + r_1^{a-1} - r_1^b \right) \right] Q_0$$

$$\text{where } H(x) = \frac{x}{(1-x)^2} + \frac{1}{(1-x^b)} \left[ \frac{a(a-1)}{2} x^{a-1} + \frac{ax^a(1-x) - x(1-x^a)}{(1-x)^2} \right]$$

follows from equations (7.21) .Thus the queue size probabilities are given by

$$\begin{aligned} Q_n &= (1 - r) \beta r_1^{n+1} & n \geq 0 \\ P_n &= (1 - r) \alpha \beta (r^{n+1} - r_1^{n+1}) & n \geq 0 \end{aligned}$$

These probabilities coincide with the corresponding probabilities of Baba (2005)

(2)  $M/M_{(a, b)}/1$  multiple working vacation model (sec 6.3)

If the inter arrival time is exponential with parameter  $\lambda$ ,

$$\begin{aligned} \text{then } b_k &= \left( \frac{\lambda}{\lambda + \mu} \right) \left( \frac{\mu}{\mu + \lambda} \right)^k \\ c_k &= \left( \frac{\lambda}{(\lambda + \mu_v + \eta)} \right) \left( \frac{\mu_v^k}{(\lambda + \mu_v + \eta)} \right)^k \\ D(r_1^b) &= \frac{\eta r_1}{\lambda + \mu (1 - r_1^b)} \text{ and} \\ d_0 &= \frac{\lambda \eta}{(\lambda + \mu)(\lambda + \eta + \mu_v)} \end{aligned}$$

With these identification it is verified that the constant  $B_d = \frac{D(r_1^b)}{r_1 - B(r_1^b)}$

exactly coincide with  $B$  of  $M/M_{(a, b)}/1$  multiple working vacation model of previous chapter (sec 6.3) and hence the expressions of the probabilities  $Q_n, P_n$  of  $G1/M_{(a, b)}/1$  and  $M/M_{(a, b)}/1$  coincide.

By modifying the expression of  $A$  given in equation (6.3.13),  $R_n$ s of  $M/M_{(a, b)}/1$  model exactly coincide with the  $R_n$ s of  $GI/M_{(a, b)}/1$  .