

**Bachelor's Degree Examination – November 2017
V Semester**

**Class : III UG
Major : BBA Tourism**

**Time : 3 Hours
Max. Marks: 100**

**15BTOC22 Air Ticketing
Part-A
Choose the correct answer**

10 x 1=10

1. An air ticket is a legal contract between an air carrier and a _____
a. Flight
b. Passenger
c. Customer
d. Airline
2. An airline ticket consists of _____ parts.
a. Eight
b. Four
c. Five
d. Three
3. MCO stands for
a. Miscellaneous Charges Order
b. Multiple Charges order
c. Manual Confirmation order
d. Miscellaneous Confirmation order
4. Which of the following is not a Traffic document?
a. MPD
b. MCO
c. BSP
d. Automated Tickets
5. The auditor's coupon and agent's coupon are kept by the _____ for accounting purposes
a. Customer
b. Airline
c. Issuing agency
d. Hotelier
6. When a ticket is purchased by a credit card the _____ pays the airline
a. Travel Agency
b. Passenger
c. Tour Operator
d. Credit card company
7. Baggage Allowance refers to the baggage that can be carried _____ by the passenger
a. Free of charge
b. on extra charge
c. on high cost
d. permissible charge
8. Ticket validation is done as an
a. Date identification
b. Place identification
c. identity
d. airline identification
9. Which of the following is not a BSP Operation?
a. Reporting
b. Submission
c. Permission
d. Processing
10. An infant occupying a seat has to pay a _____
a. Child's fare
b. Infant fare
c. UM fare
d. Discount of Adult fare

Part B

5 X 6=30

Answer the following

Answer should not exceed 400 words or two pages

- 11.a. Explain in detail on Baggage Checking procedure.
(or)
- 11.b. Write about E-tickets and manual tickets
- 12.a. Write in detail about MCO and its types.
(or)
- 12.b. Give the general conditions to be adhered to in MPD issuance.
- 13.a. Explain the types of TFC. Explain in detail about e-ticket.
(or)
- 13.b. Explain about credit cards and its conditions.
- 14.a. What are the types of special fares? Explain.
(or)
- 14.b. Mention briefly about individual oriented special fares.
15. a. Explain the Aim and Background of BSP
(or)
- 15.b. Explain the standard procedures the agents have to adhere to with respect to submission of BSP.

Part C

5 x 12=60

Answer the following

Answer should not exceed 800 words or four pages

- 16.a. Elaborate on baggage and the relevant terminologies and concepts.
(or)
- 16.b. Explain all the traffic documents and its types in detail.
- 17.a. Describe in detail about Miscellaneous charges Order.
(or)
- 17.b. Write a brief note on MCO and MPD. Explain their types.
- 18.a. Discuss the role of credit cards in air transportation.
(or)
- 18.b. Explain in detail about TFC and its types.
- 19.a. Mention in detail on special fares and its types.
(or)
- 19.b. Write about the discounted fares in air ticketing.
- 20.a. Write in detail about the operations of BSP.
(or)
- 20.b. Write in detail about the child and Infant fare. Explain unaccompanied Minors.
